

## Digital Mastery: A Digital Marketing, AI, and Social Media Workshop

# **1 Day Training Workshop**

9.30 a.m.Foundation for today➢ Welcome & Introductions

**9.45 a.m.** Trends, Purpose, and Digital Planning

11.00 a.m.

## **Break for Coffee/Tea**

**11.15 a.m.** Customer Personas and Digital Journeys

**12.15 p.m.** Content Planning

#### 1.00 p.m. Lunch

**1.45 p.m.** Websites, Short Form Video and Podcasts

2.45 p.m.

## **Break for Coffee/Tea**

**3.00 p.m.** Social Media, Email, Influencers, Metaverse Marketing, Measurement and Evaluation

#### 4.15 p.m.

Questions & Answers, Next Steps

## 4.30 p.m. CLOSE